

Newegg Premier Programs



What does this mean for customers?

The Newegg Premier Customer program is a membership service that offers customers access to a number of exclusive benefits:



Friends & Family

Add up to four friends to your account so they can enjoy your great Newegg Premier benefits.



Expedited Shipping

Free 3-days-or-sooner expedited shipping on qualifying items.



Free Returns

Free shipping on returns for qualifying items.



No Restocking Fee

Waived restocking fees for qualifying items.



Rush Processing

Free rush processing on your order with at least one qualifying item in your order.



Dedicated Customer Service

Need quick assistance? Use our private customer service line to help answer any questions or concerns.



Exclusive **Deals**

We offer deals exclusively for our Newegg Premier members.



Special Alerts

Early bird notifications tell you about our major sales and events, so you'll be first in line.



Only at Newegg

Free 8x8 photo book and 50 4x6 prints from Shutterfly when you sign up for Newegg Premier*

What does this mean for sellers?

The Newegg Premier Seller program was developed to not only give sellers access to our most loyal and active customer base—Premier customers, but provide value-add operational services with little cost allowing them to scale their business quickly. Typically high costs associated with free operational services such as guaranteed 3-day shipping, free returns with no restocking fees, and a dedicated customer service are passed onto sellers. By becoming a Newegg Premier Seller, sellers can fully utilize all the services while paying a co-op fee of only \$2.00.* Newegg takes care of the rest. It's that simple.

Become a Newegg Premier Seller and start scaling your business today.

BENEFITS



Increase exposure on your products with exclusive Premier eligible marketing opportunities such as e-blasts and homepage promotions.



Improve your product's visibility by ranking higher in search results.



Improve your overall operation's performance, product exposure, seller rating, and customer satisfaction.



Enhance your qualifying product listing with the distinctive "Premier" badge, indicating you are a trusted seller.



Capitalize on Premier members whose average order value and number of items per order is at least 50% higher compared to non-Premier members.

REQUIREMENTS



Maintain high customer satisfaction with 4 egg ratings or higher.



Secure and keep up 100% in-stock inventory.



Ship 90% of orders within 24 hours.



Ship 100% of orders within 48 hours.



Possess high quality content for product listings.



Product restrictions may apply. **

* PROGRAM DETAILS

Shipping Method	Order Amount	Shipping Co-Op Fee	
		First Package ¹	Additional Package(s)
Newegg Premier 3 Day	Less than or equal to \$ 300.00	\$2.00	Standard Newegg Shipping Charge ²
	Greater than \$ 300.00	\$0.00	
Newegg Premier 2 Day	AII	50% of Standard Newegg Shipping Charge	
Newegg Premier Next Day			

¹ The First Package is the package with the lowest shipping cost, visible when shipping label is created. Seller Portal will reflect the actual shipping charge of \$2.00 within the Payment Report.

² The Standard Newegg Shipping Charge is based on the contracted rate between Newegg and carriers.

** PRODUCT RESTRICTIONS

Product weight must be less than or equal to 25lbs. Product volume must be less than or equal to 4840in³. Length and girth must be less than or equal to 130in. Non-eligible for Premier are hazardous products (HAZMAT) and products requiring only ground shipping as the shipping method. Newegg Marketplace reserves the right to revoke a seller's Premier program eligibility and/or charge the seller for any additional costs incurred due to a product shipment whereby inaccurate product information was provided.

CONTACT US

If you have any additional questions regarding the program, please email us at premiersellers@newegg.com.





